

Visitor Regulations of Futurium gGmbH

A warm welcome to Futurium!

PREAMBEL

These Visitor Regulations are binding on all visitors. By entering the premises of Futurium, you accept the provisions of these regulations as well as all measures taken to maintain operational safety..

1. OPENING HOURS

Wednesday to Monday	10:00 Uhr – 18:00 Uhr
Thursday	10:00 Uhr – 20:00 Uhr
Tuesday	geschlossen

Skywalk:	April to October during regular opening hours
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Special opening hours apply on public holidays and on special occasions. The Skywalk may be closed due to weather conditions.

2. ADMISSION AND ENTRY

Admission is free.
Last admission is 30 minutes before closing. Priority will be given to registered groups with pre-arranged tours as well as to visitors with event tickets. Groups of 15 or more people must register their visit in advance.
In the event of overcrowding or unusual occurrences, access may be restricted in whole or in part, and the building may be temporarily closed or evacuated.

3. PROHIBITED BEHAVIOURS AND OBJECTS

Futurium stands for diversity, openness and respectful cooperation. The following are expressly prohibited:

- racist, discriminatory, violence-glorifying or antisemitic statements and actions
- clothing or symbols that violate existing criminal laws (Section 86 of the German Criminal Code – StGB)
- distributing materials or displaying banners with criminal content

Prohibited items:

- weapons, ammunition and all objects that could serve as weapons or projectiles

- aerosol cans, corrosive, flammable or colouring substances (except commercially available pocket lighters)
- fuel pastes, fireworks and other pyrotechnics
- instruments for creating noise (such as megaphones or stadium horns)

Violations will lead to expulsion from the premises and will be reported to the police.

4. LOCKERS

Items larger than A4 size (including bags, backpacks, umbrellas, tripods, etc.) must be stored in the lockers. For safety reasons, items of clothing may not be draped over the arm. There are no storage possibilities for suitcases – please use the lockers at the main station.
Baby carriages, wheelchairs and walking aids are excluded from this rule. In cases of doubt, the supervisory staff’s decision is final.

Locker key loss fee: €15
Unemptied lockers will be opened once Futurium has been closed to the public. Belongings left behind can be collected within two weeks upon presentation of the locker key at reception. If these and other lost items are not collected within this period, they will be handed over to Berlin’s Central Lost and Found Office or disposed of.

5. ESCAPE AND RESCUE ROUTES

Escape and rescue routes must be left unobstructed at all times. Misuse, manipulation, removal and blocking of any devices for accident prevention, fire protection and technology connected with security systems is prohibited.
You are obliged to cooperate in the event of the building being cleared or evacuated.

6. STEWARDS AND SECURITY PERSONNEL

The stewards and security personnel are entitled to carry out admission control and security checks in order to comply with the Visitor Regulations.
With the consent of the persons concerned, objects or clothing may be examined.
If theft is suspected, exits can be blocked and the police involved to carry out checks.
The instructions of the stewards and security personnel must be obeyed.

7. YOUR BEHAVIOUR AT FUTURIUM

The exhibits may not be touched. Exceptions are the interactive exhibition elements, which invite you to participate. If you have any cause for uncertainty or questions, our staff is there to help you.
Parents or guardians or accompanying persons authorised by them are responsible for the behaviour and supervision of children. Children under the age of eight may only enter Futurium if accompanied by a supervising person. Guided tours may only be conducted by persons authorised by Futurium. An exception in this regard is the supervision of school classes by their own teaching staff.

The following are not permitted:

- disruptive behaviour
- animals (except assistance dogs)
- smoking
- advertising, sales or commercial activities
- entering non-public areas
- attaching stickers; the damaging or soiling of surfaces
- touching exhibits (unless expressly permitted)
- food and drink in the exhibitions (except baby food)
- telephoning in the exhibition rooms
- parking of bicycles outside the designated parking areas

Suspicious or abandoned objects can be removed or handed over to the police. Entry may be refused in the event of:

- non-compliance with the Visitor Regulations
- refusal to cooperate with security checks
- suspicion of alcohol/drug consumption, willingness to use violence or the intention to disrupt

8. RECORDINGS

Photo, audio and video recordings are only permitted for private purposes.
Personnel who work at Futurium, especially the management staff, may not be recorded in any form without their express consent. Likewise, you are only allowed to record the tours for commercial, scientific or editorial purposes (including shots with flash bulbs, artificial light and tripods) with the prior written permission of the Press and Public Relations Department (public.relations@futurium.de). Events and exhibitions are regularly documented and used for public relations purposes (e.g. for the website, social media and publications). If you do not wish to be pictured, you can register your objection at public.relations@futurium.de.

Data protection information at:
<http://futurium.de/en/privacy-protection>

9. LOST AND FOUND & CLAIMS

Accidents, property damage or lost property must be reported without delay to the stewards or security personnel.
Telephone information: (030) 40 81 89 777

10. NON-COMPLIANCE WITH THE VISITOR REGULATIONS

In the event of visitors’ non-compliance, Futurium’s domiciliary rights can be enforced and an exclusion order for the house can be issued. This is done by the management or an authorised representative.

11. LIABILITY

The liability of Futurium gGmbH and its vicarious agents is unrestricted in the event of injury to life, limb or health, but is otherwise limited to cases involving intent and gross negligence. In the event of a mildly negligent breach of essential contractual obligations (cardinal obligations), liability is limited to foreseeable damage typical for the contract. No liability is assumed for other mildly negligent breaches of duty or for damage caused by third parties. Users, their agents and visitors are liable for any damage caused by them or by persons under their supervision. This also applies in the event of intentional or negligent triggering of the alarm system. No liability is assumed for items in the lockers and in the cloakroom, except in the case of demonstrably culpable behaviour on the part of staff.

12. GUESTBOOK

We are happy to receive praise, criticism and suggestions for improvement – either in the guestbook at reception or by email to: besuchsservice@futurium.de

Thank you for your understanding!
We wish you an inspiring visit to Futurium.

The Management,
Berlin, 1. August 2025