



FUTURIUM



QUIET HOUR

Information for your visit to
the "Quiet Hour"

SCAN ME



More information at
www.futurium.de/en/quiet-hour



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WELCOME TO THE QUIET HOUR AT FUTURIUM

We look forward to welcoming you and would like to ensure that you have as pleasant and relaxing a stay as possible with us.

FIRST THINGS FIRST

- Our studios on the ground floor – directly opposite the entrance – are available for you to use as a quiet room.
- At the reception in the entrance area, you'll find a sensory map with information about areas that are noisy or have more intense stimuli.
- The displays in the exhibition are set to a lower volume during the Quiet Hour. Some of the exhibits will be switched off. An overview will be provided with details of all the stations where access is limited.
- The lights in the exhibition will be dimmed. We're happy to provide you with sunglasses.
- You can also use the provided earplugs, protective headphones and fidget toys free of charge.
- You are, of course, allowed to bring your own noise-cancelling headphones and any other aids you rely on.
- During the Quiet Hour, there are no guided tours and no regular announcements. Announcements will only be made in emergencies, such as if the building needs to be evacuated.

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WHO ELSE WILL BE IN THE BUILDING?

- During the Quiet Hour, there are significantly fewer guests in the building than usual. The number of visitors is limited to 300.
- You can recognise the visitor guide staff by their dark clothing and orange name badges.
- The supervisors ensure that a sufficient distance is maintained from delicate exhibits. However, they will not approach you to speak with you or make physical contact with you.
- If you have any questions or need help, please feel free to speak to Futurium staff at any time.
- You can also recognise other members of staff at the centre by their orange name badges.

ENTRANCE AREA

- Our reception team will be happy to help you with any questions or queries you may have.
- Lockers are available for you to use for your jackets and bags. Bags larger than a piece of A4 paper must be locked away.
- There is also a cloakroom.

GUIDANCE AND SUPPORT

- In the exhibition on the upper floor and in the Lab in the basement, you'll find visitor guides dressed in dark clothing and wearing orange name badges.
- They're always happy to help if you have any questions or need assistance.

FOOD AND DRINK

- Please do not eat or drink in the exhibition rooms.
- If you'd like to take a break, you're welcome to use the restaurant or the foyer on the ground floor.

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TOILETS

- The toilets are on the ground floor, on the right-hand side as you enter, near the lockers.
 - There is also an accessible toilet on the ground floor on the right-hand side. Please feel free to speak to our visitor guides if you need to.
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IF THINGS GET A BIT TOO MUCH FOR YOU

- On the ground floor, there is a signposted quiet room that you can retreat to at any time.
 - There is also a quieter area in the Lab in the basement. However, this has not yet been fully sealed off and signposted.
 - Between 16:00 and 18:00, you can leave Futurium at any time and come back later.
 - Throughout the building, you'll find fidget toys, earplugs and sunglasses at several collection points. Once you have finished using the items, please return them to a collection point.
 - You can borrow additional protective headphones from reception on the ground floor.
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We hope you have a lovely time at Futurium and enjoy exploring the exhibition.

If you have any feedback or think there's anything we could improve, we'd love to hear from you – either in person or via the QR code for the survey.

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